

## **Booking terms and conditions for Dalslands Kanal AB's cabins 2021**

### **Hire property**

These booking terms and conditions apply for the short-term hire of Dalslands Kanal AB's hire cabins. The description for each cabin provides information about the size of the cabin as well as the equipment in the cabin and any extra equipment. Cleaning and consumables are not included in the rent.

### **Arrival and departure**

The cabin is available from 15:00 CET on the arrival date until 11:00 CET on the departure date, unless otherwise confirmed in writing by the landlord. With weekly hire, Saturday is the changeover day. The tenant must provide an approximate arrival time, either upon booking or no later than four days before the arrival date, by e-mailing [kanalstugor@dalslandskanal.se](mailto:kanalstugor@dalslandskanal.se)

One week before the start of the hire period, you shall receive an e-mail explaining what happens on arrival and how to collect the key.

### **Payment**

Payment is made at the time of booking online.

### **Cancellation**

If the booking is cancelled no later than 28 days before arrival, the rent shall be refunded less a SEK 500 handling fee. No refunds are given for rent paid if the booking is cancelled later than 28 days before arrival.

### **Cancellation protection**

The tenant can purchase cancellation protection for SEK 300 when booking the cabin. This enables the tenant to cancel up to 24 hours before access under any of the circumstances listed below and have the rent refunded less a SEK 500 handling fee. The circumstance that forms the basis for the cancellation must not have been known at the time of booking:

- a) Death, illness, or accident of a serious nature affecting you, your family, or a fellow traveller.
- b) Conscription into the armed forces or civil defence.
- c) The occurrence of another serious event beyond your control which you could not have foreseen when you made the booking and which means it is not reasonable to ask you to keep your booking, e.g. extensive fire or flooding in your home.

The tenant must provide evidence of the impediment with a certificate from a doctor, authority, insurance company, or equivalent. The certificate must be sent no later than one week after the cancellation date to [kanalstugor@dalslandskanal.se](mailto:kanalstugor@dalslandskanal.se) or by post to Dalslands Kanal AB, Nils Ericsons väg 1, Uppered, SE-464 72 Håverud, Sweden. In the event of cancellation, the fee for the cancellation protection shall not be refunded.

### **Equipment**

All of the canal cabins are equipped for self-catering. The tenant must bring their own bed linen, towels, and all types of consumables. Cleaning is carried out by the tenant in line with the instructions in each cabin.

The description of the cabin states whether any extra equipment, such as bikes or a boat, is included in the rent. Boats included in the hire agreement may be used in the locks throughout the canal system during the hire period.

### **Obligations**

The tenant must take good care of the cabin and follow the applicable rules, instructions, and regulations. The tenant is responsible for damage to the property, any extra equipment, and fixtures that arises during the hire period and shall be charged for the cost. Any damage must be reported immediately to the landlord at [kanalstugor@dalslandskanal.se](mailto:kanalstugor@dalslandskanal.se)

The cabin must be cleaned before check-out. A fee of SEK 1,500 shall be charged to the tenant if the cabin has not been cleaned properly.

The number of people staying overnight in the cabin or on the site must not exceed the number stated at the time of booking. A child over two years old counts as one person.

Extra equipment for the cabin, such as bikes, boats, boat engines, and barbecues, etc., must be returned cleaned and in the same condition in which it was received. Boat engines must be returned fully fuelled. Instructions for the handling and care of extra equipment can be found in the cabin.

### **Complaints**

Complaints must be made to the landlord or their staff as soon as possible, and no later than 48 hours after arrival. Faults that arise during the stay must be reported immediately. No compensation shall be given for faults reported after the stay.

### **Pets and smoking**

It is stated for all cabins whether or not pets are allowed. Smoking is prohibited in all cabins.

### **Force majeure**

The tenant and landlord are each entitled to withdraw from the agreement if the hire property cannot be provided or used due to acts of war, natural disasters, labour disputes, national restrictions, fire, prolonged interruptions to the water or power supply, or another equally wide-ranging circumstance that is beyond the parties' control and could not be foreseen. This also applies if the agreement cannot be fulfilled as a result of a pandemic due to government restrictions or general advice.

Dalslands Kanal AB  
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