

Hoist Group AB

Guest Journey “Den Digitala Gästresan”

Leverantör av det bredaste utbudet av hotellteknik i EMEA-regionen



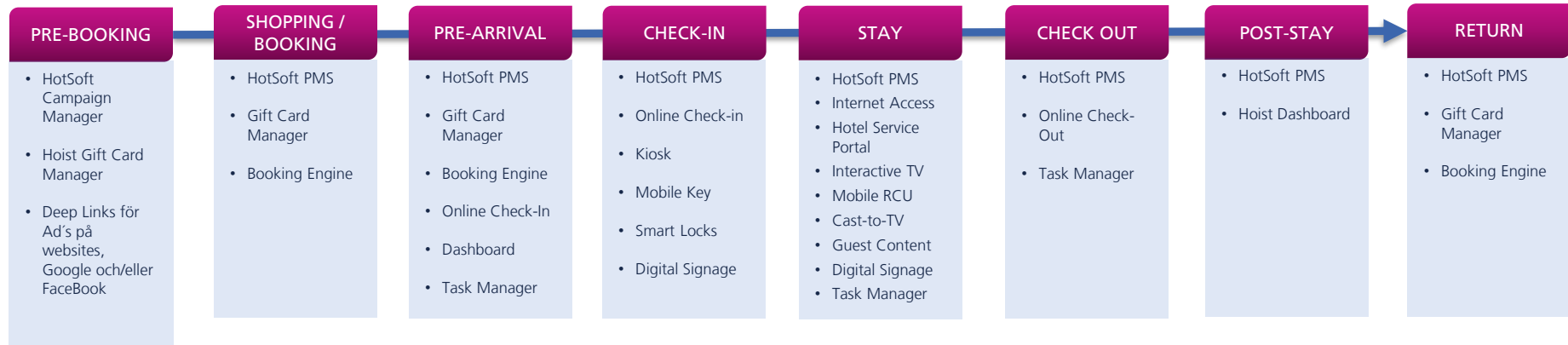
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Hoist Group Guest Journey



With Planet, Hoist extends its full-service offer across the Guest Journey



HotSoft8 Property Management System (PMS)

Ett branschledande PMS som har bevisat sitt värde för över 1600 hotellkedjor, oberoende hotell och B&B. Det gör att du enkelt kan hantera din dagliga hotellverksamhet sömlöst med en mobil gästresa från början till slut inklusive onlinebokning, mobil in- och utcheckning samt rumsnycklar i mobilen.

Nyckelfunktioner:

- Lätt att lära sig & lätt att använda
- Ha kontroll över din bokningsprocess
- Optimera din gästresa
- 12 sömlöst integrerade moduler
- Rate Management
- Smidig implementering
- GDPR- & PCI-kompatibel
- Omfattande rapportering
- 24/7 Support

Tillägg:

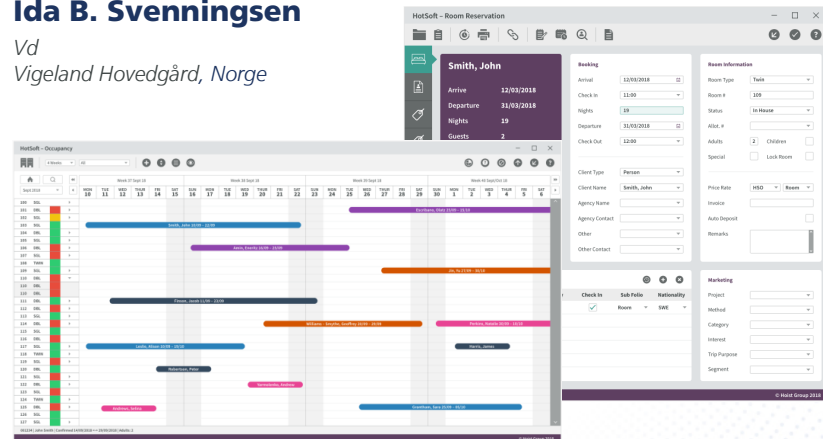
- 15 moduler (ex. Online Check In/Check Out, Sales & Marketing, Meeting & Events, Multi Property)
- +400 integrationer & öppet API

” Vi valde Hoist Group eftersom de har en modulbaserad lösning som kan skräddarsys efter behov. Modulen för evenemang fungerar mycket bra, eftersom du kan anpassa information till de olika avdelningarna och få all värdefull information samlad, som i sin tur kan skrivas ut i en körplan.”

Ida B. Svenningsen

Vd

Vigeland Hovedgård, Norge

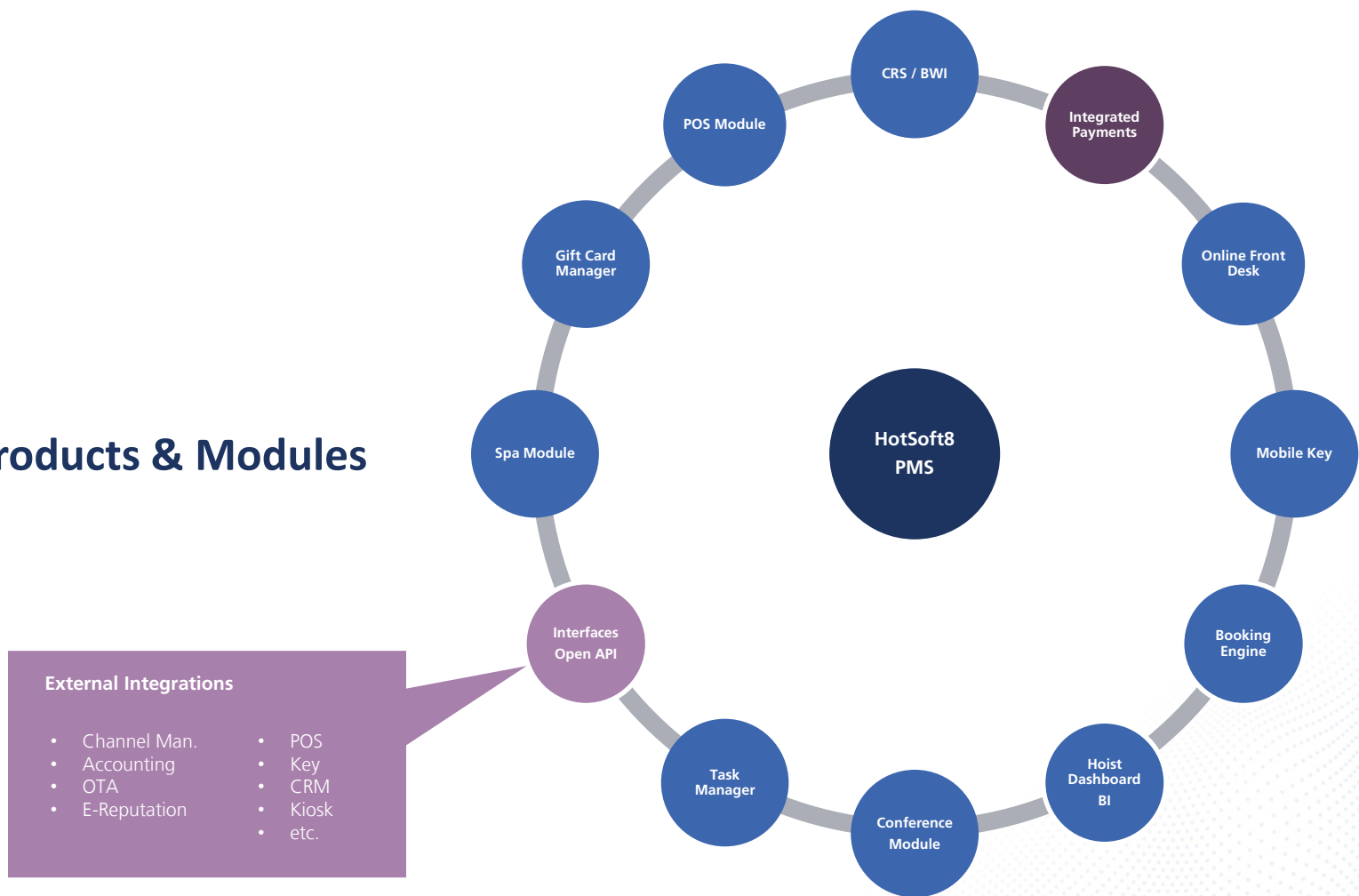


**Några av
våra kunder:**



[Läs mer>>](#)

PMS Products & Modules



Online Front Desk

Hotel landscape is quickly changing, and many hotel guests want to reduce the time they spend queuing to check in and check out, and hotels are looking for a smoother process and guest communication.

Hoist Online Front Desk supports the hotels & guests with:

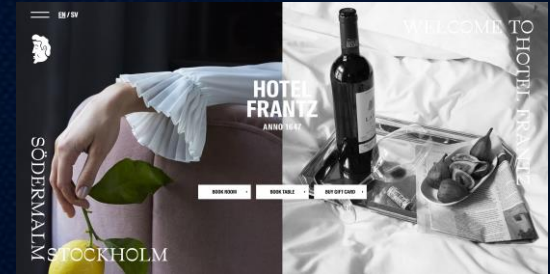
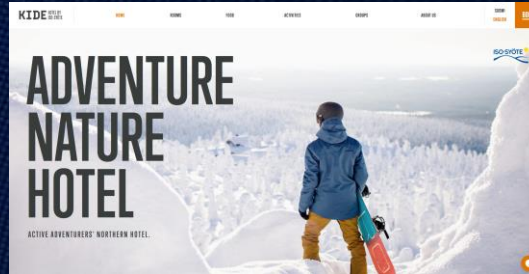
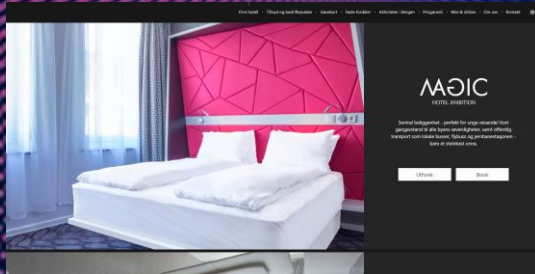
- Ability for guests with a touchless journey by using their own device
- Provide a solution to save time for guests and hoteliers
- Allow guests to access on their own device:

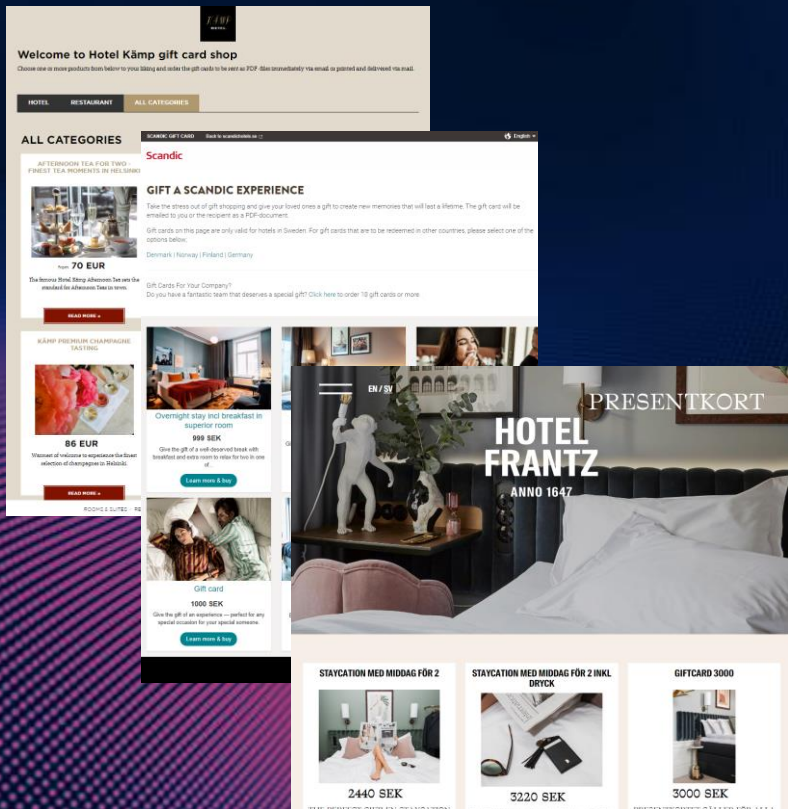


- **Hotel Information**
- **Registration**
- **Direct Room Access** (Hoist Mobile Key)
- **Up Sales**
- **Payments**
- **Check In**
- **Check Out**

Booking Engine

- Online reservation system seamlessly integrated to your website and PMS
- Strengthen the guest experience and your own brand with adapted booking process
- Complete integration to HotSoft8 PMS, manage all operations within the PMS
- *Choose template or customize and adapted to hotel website and brand*



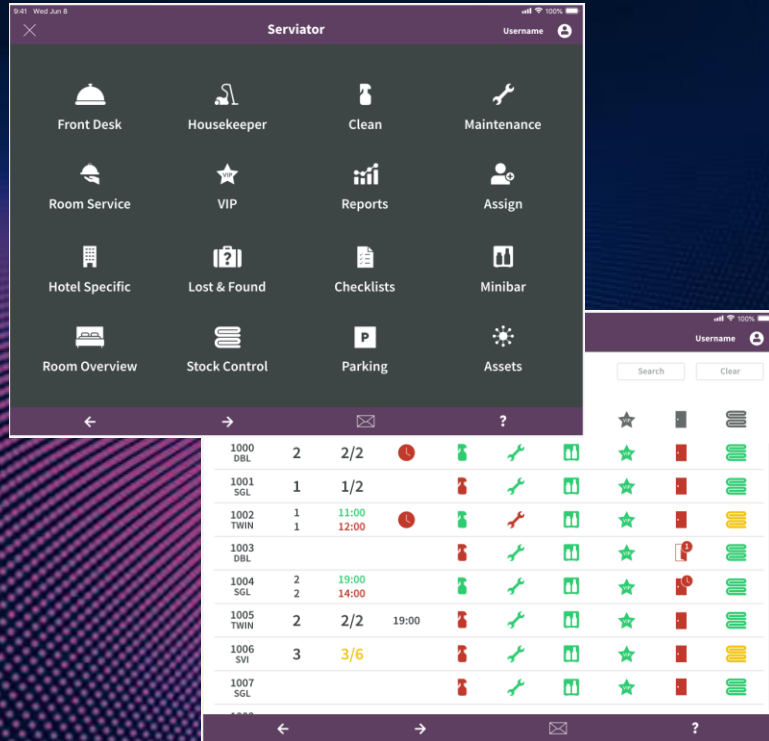


Online Gift Card Shop

- Simple setup & implementation
- Custom online gift vouchers
- Per amount or product
- Promotion Codes
- Follow up communication
- Multi Property
- POS Integrations
- Mobile Application for standalone
- Social Media Management
- Payment Links
- Analytics
- QR Codes

Online Gift Card Shop customized and adapted to hotel website and brand. Seamless integrated in Booking Engine and HotSoft8 PMS, or as stand alone.

HOIST TASK MANAGER

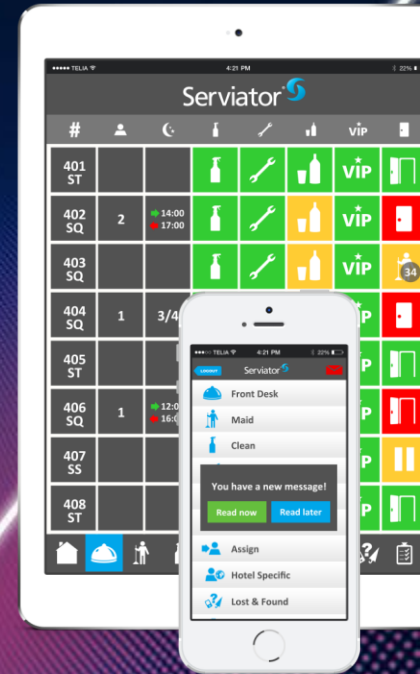


BackOffice / Serviator

- +30 000 rooms
- 20 Languages
- Webbapp / Any Device
- 16 Modules
- PMS & 3rd party Integrations
- Key Figures & Reporting
- HoistGroup Dashboard Analytics

What can HOIST TASK MANAGER do for you ?

- Streamlines the workflow.
 - Improves internal communications.
 - Minimizes operational errors.
 - Quality assures the work process.
 - Supports Improvement Programs
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- ✓ Reduced operating costs.
 - ✓ Increased satisfaction for staff.
 - ✓ Improved service level to the guests.



Hoist Dashboard

- Trend Analysis
- Cross Reference data from different sources
- PMS specific KPIs
- Distribution & Reservation Control
- Revenue Forecast & Comparisons
- Monitor Segmentations & Sales Categories
- In-house Performance Metrics
- Rating & Reviews
- Reports & Exports
- Alerts & Notifications
- Support Ticket Management
- Business Intelligence
- Benchmarking



Kundreferenser



NÄÄS FABRIKER





We turn stays into returns

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